



Supporting Asylum Seekers and Refugees in the Swansea Area

**Please Note that this directory is in constant development, additional/updated information regarding existing or new services would be very welcome indeed. Contact: vol.sbassg@gmail.com*

Police	
Non-Emergency	101 or 01792 456999
Emergency (Fire – Ambulance – Police)	999
Hate Crime (help and advice)	101 or 01792 456999
Community Engagement	01792 456999

Health - Helplines	
Singleton Hospital	01792 205666
Morrison Hospital (accident and emergency)	01792 702222
Asylum Seeker Health Team Orchard St Clinic, 21 Orchard St, Swansea. SA1 5AT	01792 517882
NHS Direct (24hr advice)	0845 4647
Domestic Abuse Helpline (24hr advice)	08088 010800
Out of Hours GP Service (6:30pm to 8:00am)	08456 011186

Legal Help - Drop-In Services - Swansea		
<p>Asylum Justice Swansea Wellbeing Centre, Burman Street Swansea. SA1 5PQ <i>1st and 3rd Thursday of every month. 6pm to 8pm</i></p>	<p>Migrant Help EYST, 11 St Helens rd Swansea - SA1 4AB Call 01792 466980 for dates</p>	<p>Swansea Law Clinic Swansea University Singleton Campus Swansea - SA2 8PP Tuesdays 11am to 1:30pm <i>*term time only</i></p>

Women's Groups in Swansea



Bloom Women's Group - Wednesdays 12:30pm to 2:30pm.

Activities: Refreshments, Crafts and Yoga. Bus fares reimbursed. Childcare provided

Address: Swansea Wellbeing centre, Walter road. Swansea SA1 5PQ

Contact: Call 07572617012 or Email: bloomswansea@gmail.com

Swansea Women's Group – Second Saturday of Every Month – 10:30am to 1:30pm

Activities: Friendship, Crafts, Cookery, Photography and much more!

Address: The Waterfront Museum, Oystermouth road, Swansea SA1 3RD

Contact: swanseawomensgroup@gmail.com

Unity in Diversity Women's Group– Every other Saturday – 11:30am to 1:30pm

Activities: Friendship Group, Zumba, Crafts etc.

Address: Unitarian Church, 239-242, High St, Swansea SA1 1NZ (next to Argos)

Contact: Please call Saba on 07478532028 for dates/details

Swansea Libraries
Swansea Central Library: Civic Centre, Oystermouth Road, Swansea, SA1 3SN.
St Thomas Library: Grenfell Park Road, St Thomas, Swansea, SA1 8EZ.
Townhill Library: Paradise Park, Powys Avenue, Townhill, Swansea, SA1 6PH.
Brynhyfryd Library: Llangyfelach Road, Brynhyfryd, Swansea, SA5 9LH.
Morrison Library: Treharne Road, Morrison, Swansea, SA6 7AA.
Penlan Library: Heol Frank, Penlan, Swansea, SA5 7AH.
Sketty Library: Vivian Road, Sketty, Swansea, SA2 0UN.
Llansamlet Library: 242 Peniel Green Road, Llansamlet, Swansea, SA7 9BD.
Clydach Library: High Street, Clydach, Swansea, SA6 5LN.

Food Banks in Swansea			
<u>Venue</u>	<u>Address</u>	<u>Day</u>	<u>Time</u>
Eastside Foodbank	Mansel Road, Bonymaen SA1 7AU *Referral vouchers	Friday	11am – 1pm
Red Cafe	646 Mumbles Rd. Mumbles - SA3 4EA Voucher referral system. Contact 07815 534095 for more information on where to get a voucher.	Monday	1pm to 3pm
Ty Croeso	97 High Street. Clydach - SA6 5LN	Tuesday	10am to 12pm
St Stephen's Church	Gelli Street. Port Tennant - SA1 8NF	Tuesday	2:30pm to 4pm
City Church	Dyfatty Street. City Centre - SA1 1QQ	Wednesday	10am to 12pm
Gorseinon Institute	Lime Street. Gorseinon - SA4 4EE	Thursday	10am to 12pm
Lifepoint Church	Fynone Road. SA1 6BT	Friday	11am to 1pm
Salvation Army Foodbank	28 Morfydd Street, Morrison SA6 8BN *Voucher referral system - self-referral welcome	Friday	11am - 1pm
Swansea Mosque Foodbank	159a St Helen's Road, Swansea. SA1 4DG *need to collect voucher from participating organisations i.e. police, EYST, Swansea Council	Saturday	2.30pm - 4.30pm
HOP Foodbank	Sketty Park Community Centre, Heather Crescent, SA2 8HE *Voucher referral system	Wednesday	11am – 1pm
General Info Tel: 07815 534095 Email: info@swansea.foodbank.org.uk			

African Community Centre (ACC)	
<p>ACC aim to provide advice and support to enable you to better settle into the local community. ACC Wales also run educational programmes for people of all ages and abilities including English language, citizenship, and information on various health issues.</p>	
<ul style="list-style-type: none"> • English Classes • Group Activities • Asylum Seekers’ Transport Scheme • Drop-in Provision 	<ul style="list-style-type: none"> • Signposting and referrals • Access to training opportunities • Volunteering opportunities
<p>Address: African Community Centre, City Temple, Dyfatty Street, Swansea, SA1 1QQ Tel: 01792 470298 Email: info@africancommunitycentre.org.uk Web: www.africancommunitycentre.org.uk</p>	

Amani Project (ACC)	
<p>The Amani Project supports female and male refugees and asylum seekers from all countries to <u>relieve the emotional effects of the trauma they experienced</u> in their country, on their journey to and within the UK.</p> <p><i>The Amani Project provides the following activities:</i></p> <ul style="list-style-type: none"> • One to one counselling • The freedom programme for survivors of domestic abuse. • Group counselling and community discussions groups. • Therapeutic activities like yoga and art classes. <p>We also run a weekly homeopathy clinic which provides alternative holistic medicine for acute and chronic emotional and physical problems. We can provide childcare, bus tickets and interpretation for each session.</p>	
<p>Address: African Community Centre, City Temple, Dyfatty Street, Swansea, SA1 1QQ Tel: 07825 287334 Email: info@africancommunitycentre.org.uk Web: www.africancommunitycentre.org.uk</p>	

ASAP: Asylum Support Appeals Project

We work with people who have been forced to flee their home countries and seek safety in the UK who then find themselves destitute, and in need of food and shelter. We also work with organisations around the UK working with persons seeking asylum who are in need of support.

- Tackling the root causes of destitution through policy, lobbying and litigation.
- Ensuring asylum seekers across the UK have access to quality advice and information in relation to their legal rights to food and shelter.
- Increasing quality representation and dignity at the Asylum Support Tribunal for all asylum seekers.
- To develop a well-resourced and purposeful organisation for the benefit of asylum seekers and the agencies supporting them.

** ASAP works with organisations supporting asylum seekers and not individuals themselves.*

Advice Line: To refer cases call; 0203 716 0283 **Web:** www.asaproject.org

Asylum Justice

Asylum Justice is a charitable trust, founded in 2005, that provides free legal services to asylum seekers and refugees in Wales in cases where Legal Aid is not available.

Open drop-in sessions

Cardiff - Every Monday at City United Reformed Church in Windsor Place, **Cardiff**. CF10 3BZ.
Open between 6 and 8.30pm.

Swansea - Every 1st and 3rd Thursday of every month.

Swansea Wellbeing Centre. Burman st, SA1 5PQ

PLEASE NOTE: If you plan to attend a drop-in session, please ensure that you bring all relevant paperwork with you (i.e. Home Office papers, papers from the Tribunal, letters from legal representative(s), etc.).

Tel: 029 20499421 **Email:** info@asylumjustice.org.uk **Web:** www.asylumjustice.org.uk

Address: Portland House. 113-116 Bute street, Cardiff bay. CF10 5EQ

Athena Counselling Service

As integrative counsellors and psychotherapists, our approach is to provide support and practical feedback to help clients resolve current issues. With sensitivity and understanding we help our clients to find solutions to a wide range of life challenges and psychological issues. Counselling and psychotherapy are tools to help you manage your life better. We work with each client to help them build on their strengths to identify and achieve their goals. We have been working in the counselling sector for many years and have a wealth of education and experience to offer our clients.

Services: Trauma Therapy/Counselling Services.

Address: 107 Walter Road, Swansea. SA1 5QQ **Tel:** 01792 828580

Email: info@athenacounsellingservices.com

BAWSO

Provide generic and specialist services including the provision of temporary accommodation in Wales for those suffering from domestic abuse and all forms of violence; including Female Genital Mutilation, Forced Marriage, Honour Based Violence and Human Trafficking.

Volunteering Opportunities

Address: 3rd Floor. 37-38 The Kingsway Centre, Swansea. SA1 5LT

Tel: 01792 642003 **Email:** Info@bawso.org.uk **Web:** www.bawso.org.uk

BikeAbility Wales

BikeAbility Wales is a charity that provides cycling opportunities to people of all ages and levels of ability at our base in Dunvant in Swansea. We have a large variety of specialist cycles each specifically designed to allow people to experience the freedom and empowerment of physical activity in a safe and sociable environment.

VOLUNTEERING: We have a wide range of volunteer positions available. Whether you would like to assist at cycle sessions, maintain our bikes, help to raise funds or help to administer the project, there's plenty on offer!

Address: Dunvant Rugby Club, Broadacre, Killay, Swansea. SA2 7RU [\(map\)](#)

Tel: 07584044284 or 07968109145

Email: bikeabilitywales@ymail.com **Web:** www.bikeabilitywales.org.uk

British Red Cross

***Volunteer Opportunities*.** The British Red Cross helps vulnerable asylum seekers and refugees access essential services and adjust to life in a new country.

Family Tracking Service - We can help when families are separated by armed conflict, disaster or migration. When normal means of communication breakdown, we can still send Red Cross messages to relatives.

Family Reunion - The Red Cross plays a specific role in the reunion of families who have been separated around the world, and who have been allowed by the Home Office to join their families in the UK. **In some cases, we can help pay travel costs for refugees whose families live overseas** and have been granted a visa to come to the UK.

British Red Cross '**Destitution Clinic**@ Welsh Refugee Council

Every Wednesday 10am to 12:30pm.

Rooms 30-31, YMCA, 1 Kingsway, Swansea . SA1 5JQ

Emergency cash/clothing vouchers. We can help pay travel costs for those needing to attend interviews in Liverpool.

Address: Kidwelly House, Charter Court, Phoenix Way, Swansea. SA7 9FS

Tel: 01792 772146 **Email:** information@redcross.org.uk

Website: www.redcross.org.uk/Where-we-work/In-the-UK/Wales/Wales

Caer Las Access Point

The Outreach Project is for people who are homeless, threatened with homelessness or experiencing housing issues. Support is provided by a knowledgeable team who can help people gain a better understanding of their rights and the options available to them, depending on their circumstances. We also like to create more positive opportunities and experiences for people. These are often group activities which help people to build confidence and feel more valued in their community.

Our team offer one to one confidential support and advice with matters such as:- Housing Benefits - Budgeting - Health care - Substance misuse - Resettlement In addition to practical advice and support, the team is also skilled at listening and helping people with the emotional impact of their circumstances.

Caer Las Access point has helped destitute asylum seekers by completing Section 4 applications, referrals to substance misuse services & emergency accommodation.

Address: Access Point: The Strand, Swansea. SA1 2AW

Tel: 01792 467024

Email: enquiries@caerlas.org

Web: www.caerlas.org/outreach-project

CATCH: Cwmtawe Action to Combat Hardship

CATCH is a voluntary organisation that is working to provide emergency food parcels and support to those in dire need in our [communities at the head of the Tawe Valley](#), where poverty is increasing and is indiscriminate in who it affects.

Tel: 07923 986379

Web: <http://www.catch-online.org.uk>

Children’s Play Team

A team within Swansea Council that supports and provides for the play needs of children and young people (CYP) throughout Swansea, advocates the importance of play for the development, health and well-being for CYP and families and tackles issues that may hinder access to play opportunities.

- Co – facilitate the BME Community Family and Play Work stream with City of Sanctuary
- Direct play opportunities and support provided for CYP and families with view of creating play opportunities for asylum seeker and refugee families
- Organisational support and training to ASAR groups

Email: Jackirees.thomas@swansea.gov.uk

Citizens Advice Bureau

Confidential and impartial service; and can advise on all aspects of the law, including your rights and responsibilities. The advice service that we provide is available to everyone, regardless of ethnic origin, age, religious beliefs, disability, health status, sexuality, gender, and language. **Contact your local Citizens Advice if you want to speak to someone in person about an immigration problem.** It's important to get help early if you're not sure what to do.

You can get free, confidential help from your local Citizens Advice on:

- visa eligibility and applications - including advice on filling in forms (although they might not be able to fill in the form for you)
- chasing up Home Office delays
- getting replacement immigration documents
- problems with coming to the UK or staying in the UK, eg applications for entry clearance, leave to enter, leave to remain or residence permits
- becoming a British citizen (also known as 'naturalisation')

Address: Second floor, City Gates, 50a Wind street, Swansea. SA1 1EE

Tel: 01792 474882 **Web:** www.citizensadvice.org.uk/

City Church Swansea

We are a lively, growing church of all ages from all walks of life and over 40 nationalities who have found, in Jesus, true purpose and meaning in life!

- Food-Bank: Wednesdays - 10am til 12pm in the basement of the church (Trussle Trust)
- English classes: Tuesdays and Thursdays - 10:30am
- Foundation 1 Classes: Tuesdays and Thursdays - 6:00pm

Address: Dyfatty Street, Swansea. SA1 1QQ **Tel:**01792 648927

Email: info@elimswansea.org.uk **Web:**www.citychurchswansea.org/

Coeden Fach - Community Tree Nursery

Volunteer Opportunities.

Training and practical experience of tree and perennial plant growing skills. Sustainable woodland and food production projects. We also supply trees, shrubs and perennial plants.

Address: Bishops Wood Countryside Centre, Caswell, Swansea. SA3 3BS

Tel: 01792 446103 or 07831923244

Web: www.coedenfach.org.uk

Email: coeden.fach@yahoo.co.uk

Community Fridge - Swansea

Swansea Community Fridge is a community food resource, which aims to redistribute surplus food from a variety of sources, including supermarkets, restaurants, allotment associations and domestic contributors. In doing so, we hope to reduce food waste across Swansea, while benefiting the wider community. As such, this resource is open to all members of the public.

Mondays: 1pm - 4pm

Tuesdays: 11am - 4pm

Wednesdays to Fridays: 10am - 4pm

Address:Caer Las, The Customs House, Cambrian Place, Swansea. SA1

Web: www.caerlas.org

Displaced People in Action (DPIA)

Displaced People in Action (DPIA) is a registered charity that has been helping displaced people (refugees and asylum seekers) integrate into their new lives in Wales since 2001. Our mission statement is to provide specialist services and projects to refugees and people seeking asylum across Wales in order for them to successfully integrate into the community.

Providing specialist services and projects to refugees and people seeking asylum across Wales in order for them to successfully integrate into the community.

Address: Hastings House, FitzalanCourt, Cardiff CF24 0BL **Tel:** 07496 840479

Email: sarah@dpia.org.uk

Web: www.dpia.org.uk

Ward Group (DPIA)

The implementation of a programme to address the education and **training needs of refugee/asylum seeker medical doctors** in Wales, and to help such doctors to meet the standards required to pass both the IELTS (International English Language Testing System) and PLAB (Professional and Linguistic Assessment Board) tests.

The WARD team has developed a wide range of courses. All refugee/asylum seeker doctors are able to attend a minimum programme of training consisting of the following:

- IELTS preparation course and examination
- PLAB1 preparation course and examination
- PLAB 2 preparation course and examination
- Supernumerary (FY1 level) Placements
- Apply for Foundation Post or Specialty Training Post

Address: DPIA Head Office, Hastings House, FitzalanCourt, Cardiff CF24 0BL

Tel: 029 2048 2478 **Email:** www.dpia.org.uk/contact-us/

Website: www.dpia.org.uk/our-projects/ward-group/

Duncan Lewis Solicitors	
<p>Duncan Lewis has the largest legal aid immigration practice in the UK and has been ranked by Legal 500 2015 for its business immigration and immigration human rights work in London and East Midlands and has been recognised as a top-tier law firm for its asylum and human rights work in Wales.</p>	
<ul style="list-style-type: none"> • Applying for asylum • Human Rights Applications • Unaccompanied Minors • Appeals 	<ul style="list-style-type: none"> • Advocacy / Upper Tribunal • Judicial Review • Reuniting refugees with their family members
<p>Address: Swan House, 146-147 St. Helen Road, Swansea. SA1 4DE Tel: 033 3772 0607</p>	

EYST: Ethnic Youth Support Team
<p>Organisation which supports BME young people and their families including refugees and asylum seekers.</p> <ul style="list-style-type: none"> • Advice, Guidance and Support for Asylum Seekers • Case work support for Refugees • Volunteers to offer interpretation, job-search support, advice and guidance. • Access to Computers for Job-search, Benefits Registration, etc. • Referral to external agencies; Migrant Help, Asylum Justice etc. <p>EYST is sometimes able to scan/send documents to Asylum Justice if an appointment is needed outside of drop-in times, or if you want Asylum Justice to go to court with you.</p> <p>Address: Ty John Penri - 11 St Helen's Road – Swansea - SA1 4AB Tel: 01792 466980 Email: manager@eyst.org.uk Web: www.eyst.org.uk/</p>

Gower College Swansea
<p>Offering accredited English language courses, Entry 1 through to Level 2, improving language skills and extending vocabulary, enabling progression onto other courses upon attainment of Level 1 or 2. Register as soon as possible!</p>
<p>Address: Llwyn y Bryn, 77 Walter Road, Swansea. SA1 4QA Tel: 01792 284021 Email: ESOL m.miller@gcs.ac.uk ABE h.slee@gcs.ac.uk Web: www.gcs.ac.uk/</p>

GRAFT - Swansea Waterfront Museum

Join us every other Friday at The GRAFT at the National Waterfront Museum, Swansea.

Everyone welcome! No experience needed. **Grow Food and Share Produce!**

10-12:30pm – every other Friday.

Friendly Sessions led in growing food, carpentry and exploring making and craft.

Accreditation offered, a friendly face, a cuppa and **public transport costs refunded.**

Address: National Waterfront Museum. Oystermouth road, Swansea. SA1 3RD

Tel: 07563 228831 **Email:** zoe.gealy@museumwales.ac.uk

Web: www.museum.wales/swansea/whatson/10176/Garden-Gathering/

Hate Crime - Victim Support

Hate Crimes may include:

- Verbal abuse
- Offensive graffiti
- Threatening behaviour/ Assault
- Damage to property
- Cyber bullying
- Abusive texts, emails or phone calls
- Taking money from you.

Help Available:

- Emotional Support
- Practical Support
- Advocacy
- Restorative Justice

Tel: 0300 30 31 982

Web: www.reportheate.victimsupport.org.uk/

Housing Options

Housing Options is the Council's housing advice service.

Refugee Resettlement Caseworker – responsible for providing advice & assistance to refugees who are threatened with homelessness. This especially applies to refugees who have recently received their status and have to move out of NASS accommodation

Address: 17 High Street, Swansea. SA1 1LH **Tel:** 01792 533100

Email: Usha.bimbrah@swansea.gov.uk

Matt's Cafe

Matt's Cafe is part of the Real Junk Food (TRJF) Project, a network of national and international cafes (both permanent and pop-ups) with one central objective: **to intercept food waste destined for landfill and use it to feed people who need it, on a pay as you feel basis.** Matt's Cafe is the first registered café on the TRJF network in Swansea.

- Pay as you Feel Café
- Showers
- Laundry room
- Training room
- Purpose built medical consultation room
- Internet and IT access

Matthew's House, High Street, Swansea, SA1 1LW

Tel: 07708 115903 Web: www.matthewshouse.org.uk

Migrant Help

Migrant Help provides a wide range of services across the UK working with the following client groups:

- New asylum claimants and refugees
- EU nationals
- Foreign national prisoners
- Victims of modern day slavery (human trafficking)

Swansea Drop-in Service—Call 01792 466980 for latest schedule
EYST. 11 St Helens road, Swansea SA1 4AB

Tel: 01792 457035. **Email:** info@migranthelpuk.org **Web:** www.migranthelp.org

Mind: Women's Emotional Support Group

Contact for assessment!

PMS, Body image, Self-esteem and confidence, Assertiveness, Mindfulness, Relaxation and meditation, Hope and faith, Self-compassion, ACT, Media and social networks, Healthy relationships (self, food, others), Food and mood, Negative talk, Feminism, Post-natal issues, Trust issues and Communicating. (to name a few)

Address: 66 St Helen's Road SA1 4BE. **Tel:** 01792 642999. **Web:** www.swanseamind.org.uk

Missionaries of Charity

Emergency direct-access accommodation - Men Only.

Referrals: Housing Options.17 High Street, Swansea. SA1 1LH

Night Shelter Address: 235 The Strand, Swansea SA1 2AW

Tel: 01792 463107

NLS Solicitors

NLS Solicitors, based in Cardiff, Newport and Swansea are qualified immigration specialists able to provide our clients with expert services, no matter what their Immigration problem.

For more information about our services or to arrange an appointment please **[contact us.](#)**

Asylum Cases : Fiancé/Spouse Visas : Visit Visas : Student Visas : Entrepreneur/Work Visas : **Appeals** : **Judicial Review Claims** : **Citizenship Applications**

Address: 17 Mansel Street, Swansea, SA1 5SG**Tel:** 0330 22 33 444

Oxfam Book Shop - Castle Street

We offer a wider selection of books than most shops, from modern fiction and leisure interest to more specialist subjects, classics, and rare or collectable books. We also sell a selection of music. Oxfam is part of the sustainable Swansea trail.**Volunteering** with us is a challenging and rewarding experience. We have lots of opportunities and are always on the look-out for passionate people to lend a hand.If you're interested in volunteering, we'd love to hear from you.**[\(online registration form\)](#)**

Address: 34 Castle Street, Swansea. SA1 1HZ **[\(map\)](#)** **Tel:** 01792 654710

Email: castlestreetarts@yahoo.co.uk

Web: www.oxfam.org.uk/shop/local-shops/oxfam-shop-castle-street

Reach + Swansea

The hub for ESOL in Swansea. We provide one central point of contact for anyone wishing to access ESOL courses. We assess each person and refer to the right course and support. Also offering ReStart. A holistic support service for refugees. We provide advice and referrals for; housing, education, money and more.

Address: Employment Hub, 1 the Kingsway (first floor), Swansea. SA1 5LF

Tel: 01792 284450 **Email:** info@reachswansea.wales **Web:** www.reach.wales

Re-Cycle

Re-Cycle was set up as a social enterprise almost 7 years ago to reduce the widespread waste of bikes, keep Swansea supplied with reliable and affordable bikes and to provide training in cycle maintenance.

Volunteer Opportunities (rewarded with a bicycle).

Address: Catherine Street, Swansea, SA1 4NE. **Tel:** 07847 474880

Email: recycleswansea@gmail.com **Web:** www.recyclesouthwales.wordpress.com

Red Cafe Mumbles & Bloom

A meeting place in the community encouraging inclusion, volunteering, holistic learning, sustainable living, development, fairtrade, respect, healthy and strong communities. A place where everyone is valued.

Foodbank: Everyday people in the UK go hungry for reasons ranging from redundancy to receiving an unexpected bill on a low income. The Foodbank provides a minimum of three days emergency food and support to people experiencing crisis in Swansea. **MONDAYS 1PM-3PM**

Women's Group: Refreshments, Crafts and Yoga. Wednesdays 12:30pm to 2:30pm. Swansea Wellbeing centre, Walter road. Swansea SA1 5PQ

CALL IN ON FRIDAYS: Red Café youth nights are a great place to hang out and catch up with mates. It's a friendly and comfortable venue.

Bloom Project welcomes and supports asylum seekers and refugees in many ways with friendship based support.

Address: 644-646 Mumbles Road, Mumbles, SA34EA

Tel: 07494563271. **Email:** bloomswansea@gmail.com **Web:** www.lindenchurch.com

Rough Edges

Charity Workshop & Man Cave - Volunteer Opportunities

We are actively looking for staff to volunteer with Rough Edges. In particular those with mechanical/woodcraft/engineering backgrounds. Open Weds/Fri/Saturdays. Please contact us by email expressing your interest and provide a contact phone number and add any information you think we might like to know.

Address: 63 Heol Y Gors, Townhill, SWANSEA, SA1 6RY ([Map](#))

Tel: 07817 494044 **Email:** info@rough-edges.org.uk

Web: www.rough-edges.org.uk

Swansea Drug Project

Working to minimise the harm caused to individuals and society by both drugs and alcohol.

The Swansea Drugs Project is one of the oldest substance misuse agencies in Wales, established in 1983 by a group of local residents and professionals, who identified a need for a service for those experiencing problems with misuse of substances.

The agency, formerly known as "SAND" has developed greatly since its establishment, and is regarded as one of the most innovative substance misuse agencies in Wales – having established the first needle exchange and separate service for young substance misusers in Wales.

The project:

- Offers free and confidential advice and support to residents of the City and County of Swansea
- Offers a service that is professional, friendly, and respectful
- We do not expect users to give up, unless they are ready to do so.
- We help and support substance misusers to achieve goals agreed and identified by them
- Services are also available to families and friends

Address: Mansel Street, Swansea. SA1 5TR **Tel:** 01792 472002

SASS: Swansea Asylum Seekers Support

We organise "**COMMUNITY DROP-INS**" twice a week **for asylum-seekers and refugees**, other newcomers and residents, families and people on their own. About 150 people come every week for: free refreshments, play for children (with professional playworkers in the Welcome to Play project), English learning and conversation, advice, information, table-tennis, chess and other games, and friendship. We also organise or help organise special events. And we publish refugee literature with Hafan Books.

FRIDAYS: 4pm to 7:30pm. Meals. ESOL classes. Support. Befriending. Signposting. Children's Playgroup.

Address: St James church hall, Walter Rd, Uplands, Swansea. SA1 4DG (*behind church and trees*)

SATURDAYS: 2pm to 5pm. Meals. ESOL classes. Support. Befriending. Signposting. Children's Playgroup.

Address: 11 Clarence Terrace, Swansea. SA1 3QT

Tel: 07853 717017

Email: vol.sbassg@gmail.com **Web:** www.sass.wales

SHELTER Cymru

We provide independent specialist advice, advocacy and legal representation for anyone with housing problems. Last year, our advisers provided face-to-face help for nearly 16,000 people from all over Wales, helping to prevent homelessness in 86 per cent of cases where it was threatened. Meanwhile, more than 100,000 people visited our Advice Online pages for help. Through our campaigning, research and policy work we influence the legislative agenda relating to housing and homelessness in Wales, while our education service aims to prevent homelessness by working with young people and providing detailed teaching and learning resources.

Address: 25 Walter Rd. Swansea. SA1 5NN. **Tel:** 0845 075 5005

SHARE TAWE

OUR AIM: To offer hospitality, in the form of accommodation, meals, welcome and solidarity to **DESTITUTE ASYLUM SEEKERS** in Swansea. We do this through volunteers who offer a room in their home, or who support the scheme in other ways.

We are currently developing other ways of helping destitute asylum seekers.

We have nothing to do with the Home Office or any other Government Agencies.

REFERRALS - CALL INTO: Swansea Asylum Seekers Support (SASS) - Unity in Diversity - Ethnic Youth Support Team - African Community Centre – Bloom Etc.

TEL: 07853 717017 **Email:** share.tawe@gmail.com **Web:** www.sass.wales

SHARP: Swansea Humanitarian Aid Response Project

Focusing on supporting the needy with humanitarian aid and International crisis relief: Syrian refugee appeal/Greece/France/Austria/Germany/Syria/Turkey/Lebanon **and locally housed refugees.** We also work with local organisations and have started a campaign to help the homeless over the winter and are ready to support anybody in a difficult situation. **Donated items made available to local refugees and asylum seekers.*VOLUNTEER OPPORTUNITIES**

Address: Ebenezer Chapel, Gwalia Crescent, Gorseinon, SA4 4DN.

Email: ruthexell@gmail.com **Tel:** 07816 925166

Facebook: www.facebook.com/groups/1487942441500475

Swansea Carers Centre

Swansea Carers Centre is a specialist voluntary organisation providing support to carers and former carers across the City & County of Swansea. We support people who care for those with an illness or disability including learning disability, mental health problems, physical disability, dementia and other long term limiting illnesses.

Services: Free holistic therapies and training sessions for carers

Address: 104 Mansel Street, Swansea. SA1 5UE **Tel:** 01792 653344

SCVS: Swansea Council for Voluntary Service

VOLUNTEER OPPORTUNITIES

Swansea Council for Voluntary Service is the umbrella organisation for voluntary activity throughout the City & County of Swansea.

Address: 7 Walter Road, Swansea. SA1 5NF **Tel:** 01792 544000

Email: scvs@scvs.org.uk

Swansea City of Sanctuary

Swansea became the UK's second official City of Sanctuary in May 2010. It formally adopted its constitution in February 2012. City of Sanctuary is a national movement committed to building a culture of hospitality and welcome, especially for refugees seeking sanctuary from war and persecution. Swansea has offered a home to people who have lost their homes and families and we wish to celebrate the welcoming attitudes of Swansea people and organisations. **Volunteer Opportunities***

- **A Better Welcome to Swansea** is a project which aims to provide a warm welcome to asylum seekers and refugees (participants) when they first arrive in Swansea
- **Sanctuary Speakers:** to deliver awareness-raising sessions at various venues
- **Translators:** Supporting people to access services

**All our volunteers are offered induction training, regular supervisions and support, travel expenses and references after you have completed 30 hours of volunteering.*

Address: Voluntary Action Centre. 7 Walter Rd. Swansea. SA1 5NF

Email: swansea@cityofsanctuary.org **Website:** www.swansea.cityofsanctuary.org

Swansea Mosque & Islamic Community Centre

- | | |
|---|---|
| <ul style="list-style-type: none"> • Prayer • Education • Religious advice & counselling • Marriage solemnisation • New Muslim Support | <ul style="list-style-type: none"> • Guided Mosque Tour • Digital Broadband Radio • Funeral Service • Volunteering Opportunities • Food-bank |
|---|---|

Address: 14-15 Saint Helen's Road, Swansea. SA1 4AW. **Tel:** 01792 654535
Email: info@swanseamosque.org **Web:** www.swanseamosque.org

Terrence Higgins Trust (THT) Cymru

The largest voluntary sector provider of HIV and sexual health services in the UK, running services out of local centres across Great Britain.

Aims/Services

- contribute to the end of HIV transmissions and improve sexual health
- support people living with and affected by HIV and poor sexual health
- ensure that the voices of people affected by HIV are heard.

Supporting people living with HIV and ensure their voices are heard, providing testing services for HIV and other sexually transmitted infections, and helping the people using our services to achieve good sexual health.

Address: 2nd Floor, The YMCA. 1 The Kingsway, Swansea. SA1 5JQ.

Tel: 01792 485100 **Web:** www.tht.org.uk

Email: aderinola.omole@tht.org.uk

Unity in Diversity

Community Drop-in. Providing Food, Support and Learning opportunities to **asylum seekers and refugees** in the Swansea area. ESOL classes. Support. Meals. Training Opportunities. Signposting. *Volunteering Opportunities*.

Community Drop-in Sessions: Wednesdays & Thursdays - 4pm to 8pm

UiD Women's Group - Every other Saturday – 11:30am to 1:30pm. Call Saba on 07478532028 for women's group dates and details.

Address: The Unitarian Church. High St, Swansea. SA1 1NZ (next to Argos)

Tel: 07531 294145 **Email:** unityswansea@gmail.com **Web:** www.uidswansea.com

The Welsh Refugee Council

- Refugee Move-on Support to people who have been granted refugee status or other forms of leave to remain within the asylum system.
- Legal advice and assistance to women seeking asylum.
- A play support programme for families with young children that help children deal with the trauma of fleeing from persecution.
- Speaking out to ensure policy and practice meet the needs of asylum seekers and refugees, promote their rights and challenge discrimination.
- Education and Training support
- Other Services: Hardship support, partnership drop in services, conversation groups, photography project, food bank, and destitution
- **British Red Cross' Destitution Clinic** - Wednesdays- 10am to 12:30pm

Address: Rooms 30-31, YMCA, 1 the Kingsway, Swansea. SA1 5JQ **Tel:** 01792 630180

Email: info@welshrefugeecouncil.org.uk **Web:** www.welshrefugeecouncil.org.uk

Zac's Place

Breakfast Provision for those Sleeping Rough - Monday and Friday Mornings

An important gateway for accessing hostel spaces and supported accommodation

Address: Gospel Hall, George Street. Swansea - SA1 4DQ

Email: exousiatrust@zacsplace.org **Web:** www.zacsplace.org

<u>Detention Centres AND Support Groups</u>
<p><u>Bridgend Custody Suite:</u> People who are detained by the home office in Swansea/South Wales are taken here initially. Enquiries can be made by telephone. Tel: 01656 679505 Address: Queens Road North, Bridgend Industrial estate, Bridgend. CF31 3RT</p>
<p>IRC visiting hours vary – call first. You must book at least 1 day in advance and bring photo ID (passport or driving licence) and utility bill showing your name and address. There's often a free bus service from nearby bus/train stations.</p>
<p><u>BROOK HOUSE:</u> Perimeter Road, Gatwick Airport. RH6 0PQ – Tel: 01293 566 559 <u>Detention Action</u> (Detention Support Group) Freephone: 0800 587 2096 Email: admin@detentionaction.org.uk</p>
<p><u>CAMPSFIELD HOUSE:</u> Langford Lane, Kidlington, Oxon. OX5 1RE Tel: 01865 233 600 <u>AVID Visitor Group</u> (Detention Support Group) Tel: 0207 281 0533 Email: enquiries@aviddetention.org.uk</p>
<p><u>COLNBROOK:</u> Harmondsworth - West Drayton - Middlesex. UB7 0FXTel: 020 86075200 <u>Detention Action</u> (Detention Support Group) Freephone: 0800 587 2096</p>
<p><u>DOVER:</u> The Citadel, Western Heights, Dover Kent. CT17 9DR Tel: 01304 246 400 <u>AVID Visitor Group</u> (Detention Support Group) Tel: 0207 281 0533</p>
<p><u>DUNGAVEL HOUSE:</u> Strathaven, South Lanarkshire. ML10 6RF Tel: 01698 395 000 <u>AVID Visitor Group</u> (Detention Support Group) Tel: 0207 281 0533</p>
<p><u>HARMONDSWORTH:</u> Colnbrook-by-pass, West Drayton, Middlesex. UB7 0HBTel:020 8283 3850 <u>AVID Visitor Group</u> (Detention Support Group) Tel: 0207 281 0533</p>
<p><u>HASLAR:</u> 2 Dolphin Way, Gosport, Hampshire. PO12 2AW. Tel: 02392 604 000 <u>AVID Visitor Group</u> (Detention Support Group) Tel: 0207 281 0533</p>
<p><u>LARNE HOUSE:</u> 2 Hope Street, Larne, Antrim. BT40 1UR Tel: 028 2826 2070 <u>AVID Visitor Group</u>(Detention Support Group) Tel: 0207 281 0533</p>
<p><u>MORTON HALL:</u> Swinderby, Lincolnshire. LN6 9PT Tel: 01522 666 819 <u>AVID Visitor Group</u> (Detention Support Group) Tel: 0207 281 0533</p>
<p><u>PENNINE HOUSE:</u> Rm 1506-1510, Terminal 2, Manchester Airport. M90 4AG. Tel: 0161 489 5702 <u>AVID Visitor Group</u> (Detention Support Group) Tel: 0207 281 0533</p>
<p><u>THE VERNE:</u> Portland, Dorset. DT5 1EQ. Tel: 01305 825000 <u>AVID Visitor Group</u> (Detention Support Group) Tel: 0207 281 0533</p>
<p><u>YARL'S WOOD:</u> Thurleigh Road, Clapham, Bedfordshire. MK41 6HL. Tel: 01234 821 000 <u>AVID Visitor Group</u> (Detention Support Group) Tel: 0207 281 0533</p>