



Supporting Asylum Seekers and Refugees in the Swansea Area

***Please Note** that this directory is in constant development, additional/updated information regarding existing or new services would be very welcome indeed. Contact: unityswansea@gmail.com

<u>Police</u>	
Non-Emergency	101 or 01792 456999
Emergency (Fire – Ambulance – Police)	999
Hate Crime (help and advice)	101 or 01792 456999
Community Engagement	01792 456999

<u>Health - Helplines</u>	
Singleton Hospital	01792 205666
Morrison Hospital (accident and emergency)	01792 702222
Asylum Seeker Health Team Orchard St Clinic, 21 Orchard St, Swansea. SA1 5AT	01792 517882
NHS Direct (24hr advice)	0845 4647
Domestic Abuse Helpline (24hr advice)	08088 010800
Out of Hours GP Service (6:30pm to 8:00am)	08456 011186

<u>African Community Centre (ACC)</u>	
<p>ACC aim to provide advice and support to enable you to better settle into the local community. ACC Wales also run educational programmes for people of all ages and abilities including English language, citizenship, and information on various health issues.</p>	
<ul style="list-style-type: none"> • English Classes • Group Activities • Counselling • Mums and Tots Group • Creative Art Therapy • 1 to 1 Help 	<ul style="list-style-type: none"> • Young Person's Project • Drop-in Provision • Signposting and referrals • Mentoring • Access to training opportunities • Volunteering opportunities
<p>Address: 1 The Kingsway, Swansea. SA1 5JQ Tel: 01792 470298 Email: info@africancommunitycentre.org.uk Web: www.africancommunitycentre.org.uk</p>	

<u>Amani Project (ACC)</u>
<p>The Amani Project supports female and male refugees and asylum seekers from all countries to <u>relieve the emotional effects of the trauma they experienced</u> in their country, on their journey to and within the UK.</p> <p><i>The Amani Project provides the following activities:</i></p> <ul style="list-style-type: none"> • One to one counselling • The freedom programme for survivors of domestic abuse. • Group counselling and community discussions groups. • Therapeutic activities like yoga and art classes. <p>We also run a weekly homeopathy clinic which provides alternative holistic medicine for acute and chronic emotional and physical problems. We can provide childcare, bus tickets and interpretation for each session.</p>
<p>Address: 1 The Kingsway, Swansea. SA1 5JQ Tel: 01792 470298 Email: info@africancommunitycentre.org.uk Web: www.africancommunitycentre.org.uk</p>

ASAP: Asylum Support Appeals Project

We work with people who have been forced to flee their home countries and seek safety in the UK who then find themselves destitute, and in need of food and shelter. We also work with organisations around the UK working with persons seeking asylum who are in need of support.

- Tackling the root causes of destitution through policy, lobbying and litigation.
- Ensuring asylum seekers across the UK have access to quality advice and information in relation to their legal rights to food and shelter.
- Increasing quality representation and dignity at the Asylum Support Tribunal for all asylum seekers.
- To develop a well-resourced and purposeful organisation for the benefit of asylum seekers and the agencies supporting them.

* ASAP works with organisations supporting asylum seekers and not individuals themselves.

Advice Line: To refer cases call; 0203 716 0283 Web: www.asaproject.org

Asylum Help

Asylum Help provides confidential and impartial advice and guidance to adult asylum seekers and their dependants throughout the UK in a language they understand.

Advice on issues such as:

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| <ul style="list-style-type: none"> • How to claim asylum • Financial support • Finding legal representation | <ul style="list-style-type: none"> • The asylum process • Accessing health care • Accommodation support • Any other asylum issues |
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Website: <http://asylumhelpuk.org>

Asylum Helpline in Various Languages

English (and any other language) 0808 8000 630	پنجابی Punjabi - 0808 8000 636
Shqip Albanian - 0808 8000 620	پښتو Pushto - 0808 8000 638
አማርኛ Amharic - 0808 8000 622	Soomaali Somali - 0808 8000 640
العربية Arabic - 0808 8000 624	தமிழ் Tamil - 0808 8000 642
বাংলা Bengali - 0808 8000 626	ትግርኛ Tigrinya - 0808 8000 644
中文普通话 - Chinese Mandarin 0808 8000 628	اردو Urdu - 0808 8000 646
فارسی Farsi - 0808 8000 632	Tiếng Việt Vietnamese - 0808 8000 648
Français French - 0808 8000 634	

Asylum Justice

Asylum Justice is a charitable trust, founded in 2005, that [provides free legal services](#) to asylum seekers and refugees in Wales in cases [where Legal Aid is not available](#).

Open drop-in sessions

Held every Monday at City United Reformed Church in Windsor Place, Cardiff. CF10 3BZ.
Open between 6 and 8.30pm.

PLEASE NOTE: If you plan to attend a drop-in session, please ensure that you bring all relevant paperwork with you (i.e. Home Office papers, papers from the Tribunal, letters from legal representative(s), etc.).

Tel: 029 20499421 **Email:** info@asylumjustice.org.uk

Web: www.asylumjustice.org.uk/

Address: Portland House. 113-116 Bute street, Cardiff bay. CF10 5EQ

Athena Counselling Service

As integrative counsellors and psychotherapists, our approach is to provide support and practical feedback to help clients resolve current issues. With sensitivity and understanding we help our clients to find solutions to a wide range of life challenges and psychological issues. Counselling and psychotherapy are tools to help you manage your life better. We work with each client to help them build on their strengths to identify and achieve their goals. We have been working in the counselling sector for many years and have a wealth of education and experience to offer our clients.

Services: Trauma Therapy/Counselling Services.

Address: 107 Walter Road, Swansea. SA1 5QQ **Tel:** 01792 828580

Email: info@athenacounsellingservices.com

BAWSO

Provide generic and specialist services including the provision of temporary accommodation in Wales for those suffering from domestic abuse and all forms of violence; including Female Genital Mutilation, Forced Marriage, Honour Based Violence and Human Trafficking.

Volunteering Opportunities

Address: 63 Mansel Street, Swansea. SA1 5TN **Tel:** 01792 642003

Email: Info@bawso.org.uk **Web:** www.bawso.org.uk

BikeAbility Wales

BikeAbility Wales is a charity that provides cycling opportunities to people of all ages and levels of ability at our base in Dunvant in Swansea. We have a large variety of specialist cycles each specifically designed to allow people to experience the freedom and empowerment of physical activity in a safe and sociable environment.

VOLUNTEERING: We have a wide range of volunteer positions available. Whether you would like to assist at cycle sessions, maintain our bikes, help to raise funds or help to administer the project, there's plenty on offer!

Address: Dunvant Rugby Club, Broadacre, Killay, Swansea. SA2 7RU ([map](#))

Tel: 07584044284 or 07968109145

Email: Bikeabilitywales@ymail.com **Web:** www.bikeabilitywales.org.uk

British Red Cross

The British Red Cross helps vulnerable asylum seekers and refugees access essential services and adjust to life in a new country. ***Volunteer Opportunities***.

Family Tracking Service - We can help when families are separated by armed conflict, disaster or migration. When normal means of communication breakdown, we can still send Red Cross messages to relatives.

Family Reunion - The Red Cross plays a specific role in the reunion of families who have been separated around the world, and who have been allowed by the Home Office to join their families in the UK. **In some cases, we can help pay travel costs for refugees whose families live overseas** and have been granted a visa to come to the UK.

Destitution Clinics

Fridays - 10am to 12:30pm:

Red Cross charity shop, Oxford st. Swansea. SA1 3BJ ([Map](#))

Wednesdays - 10am to 12:30pm:

Welsh Refugee Offices, 49 Walter Road, Swansea. SA1 5PW ([Map](#))

Address: Kidwelly House, Charter Court, Phoenix Way, Swansea. SA7 9FS

Tel: 01792 772146 **Email:** information@redcross.org.uk

Website: www.redcross.org.uk/Where-we-work/In-the-UK/Wales/Wales

Caer Las Access Point

The Outreach Project is for people who are homeless, threatened with homelessness or experiencing housing issues. Support is provided by a knowledgeable team who can help people gain a better understanding of their rights and the options available to them, depending on their circumstances. We also like to create more positive opportunities and experiences for people. These are often group activities which help people to build confidence and feel more valued in their community.

Our team offer one to one confidential support and advice with matters such as:- Housing Benefits - Budgeting - Health care - Substance misuse - Resettlement In addition to practical advice and support, the team is also skilled at listening and helping people with the emotional impact of their circumstances.

Caer Las Access point has helped destitute asylum seekers by completing Section 4 applications, referrals to substance misuse services & emergency accommodation.

Address: Access Point: The Strand, Swansea. SA1 2AW

Tel: 01792 467024 **Email:** enquiries@caerlas.org

Web: www.caerlas.org/outreach-project

Caer Las Furniture Scheme

Caer Las Furniture Scheme provides a service to people in need of low cost second-hand recycled furniture in south Wales.

Volunteers welcomed! Bus fares and lunch allowance provided

Address: Hafod Yard, 1333 Neath Rd, Swansea. SA1 2LF

Tel: 01792 653553 **Email:** cfs@caerlas.org

CATCH: Cwmtawe Action To Combat Hardship

CATCH is a voluntary organisation that is working to provide emergency food parcels and support to those in dire need in our [communities at the head of the Tawe Valley](#), where poverty is increasing and is indiscriminate in who it affects.

Tel: 07923 986379 **Web:** <http://www.catch-online.org.uk>

Children's Play Team

A team within Swansea Council that supports and provides for the play needs of children and young people (CYP) throughout Swansea, advocates the importance of play for the development, health and well-being for CYP and families and tackles issues that may hinder access to play opportunities.

- Co – facilitate the BME Community Family and Play Work stream with City of Sanctuary
- Direct play opportunities and support provided for CYP and families with view of creating play opportunities for asylum seeker and refugee families
- Organisational support and training to ASAR groups

Email: Jackirees.thomas@swansea.gov.uk

Citizens Advice Bureau

Confidential and impartial service; and can advise on all aspects of the law, including your rights and responsibilities. The advice service that we provide is available to everyone, regardless of ethnic origin, age, religious beliefs, disability, health status, sexuality, gender, and language. **Contact your local Citizens Advice if you want to speak to someone in person about an immigration problem.** It's important to get help early if you're not sure what to do.

You can get free, confidential help from your local Citizens Advice on:

- visa eligibility and applications - including advice on filling in forms (although they might not be able to fill in the form for you)
- chasing up Home Office delays
- getting replacement immigration documents
- problems with coming to the UK or staying in the UK, eg applications for entry clearance, leave to enter, leave to remain or residence permits
- becoming a British citizen (also known as 'naturalisation')

Address: Pleasant Street, Swansea. SA1 5DS

Tel: 01792 474882

Web: www.swanseaneathporttalbotcab.org.uk

City Temple

We are a lively, growing church of all ages from all walks of life and over 40 nationalities who have found, in Jesus, true purpose and meaning in life!

- Food-Bank: Wednesdays - 10am til 12pm in the basement of the church (Trussle Trust)
- English classes: Tuesdays and Thursdays - 10:30am
- Foundation 1 Classes: Tuesdays and Thursdays - 6:00pm

Address: Dyfatty Street, Swansea. SA1 1QQ Tel: 01792 648927
 Email: info@elimswansea.org.uk Web: www.elimswansea.org.uk

Coeden Fach - Community Tree Nursery

Volunteer Opportunities.

Training and practical experience of tree and perennial plant growing skills. Sustainable woodland and food production projects. We also supply trees, shrubs and perennial plants.

Address: Bishops Wood Countryside Centre, Caswell, Swansea. SA3 3BS

Tel: 01792 446103 or 07831923244

Web: www.coedenfach.org.uk **Email:** coeden.fach@yahoo.co.uk

Communities First - Swansea

Communities First is a Welsh Government anti-poverty programme which supports the most deprived communities in Wales. The programme is an outcome led approach concentrating on three themes – Health, Prosperity and Learning.

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| <ul style="list-style-type: none"> ○ Learning - Courses & Family Education ○ Family Law ○ Reducing Debt ○ Help with CVs & job applications ○ Citizens Advice sessions | <ul style="list-style-type: none"> ○ Help with housing problems ○ Budgeting/Shopping ○ Volunteer Opportunities ○ Cooking |
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Tel: 01792 464751

Web: <http://www.swansea.gov.uk/communitiesfirst>

Displaced People in Action (DPIA)

Displaced People in Action (DPIA) is a registered charity that has been helping displaced people (refugees and asylum seekers) integrate into their new lives in Wales since 2001. Our mission statement is to provide specialist services and projects to refugees and people seeking asylum across Wales in order for them to successfully integrate into the community. Providing specialist services and projects to refugees and people seeking asylum across Wales in order for them to successfully integrate into the community.

Address: Voluntary Action Centre. 7 Walter road. Swansea. SA1 5NF

Tel: 07496172898 **Email:** eleri@dpiia.org.uk **Web:** www.dpia.org.uk

Ward Group (DPIA)

The implementation of a programme to address the education and **training needs of refugee/asylum seeker medical doctors** in Wales, and to help such doctors to meet the standards required to pass both the [IELTS \(International English Language Testing System\)](#) and [PLAB \(Professional and Linguistic Assessment Board\) tests](#).

The WARD team has developed a wide range of courses. All refugee/asylum seeker doctors are able to attend a minimum programme of training consisting of the following:

- IELTS preparation course and examination
- PLAB1 preparation course and examination
- PLAB 2 preparation course and examination
- Supernumerary (FY1 level) Placements
- Apply for Foundation Post or Specialty Training Post

Address: DPIA Head Office, Harrowby Lane, Cardiff. CF10 5GN

Tel: 029 2048 2478 **Email:** www.dpia.org.uk/contact-us/

Website: www.dpia.org.uk/our-projects/ward-group/

Dyfatty Hub (Communities First)

Tuesdays from 10am—1pm Everything is Free!!!!

► ICT & ESOL Classes ► Info on Debts & Benefits ► Healthy Cooking Sessions ► Coffee Morning ► Work Club - Help with CVs and Jobsearch ► Training Courses ► Walking Club, And lots more....

Address: Dyfatty/Greenhill Community Centre, Chapel Street, Swansea. SA1 1NB

Tel: 01792 652668

Duncan Lewis Solicitors

Duncan Lewis has the largest legal aid immigration practice in the UK and has been ranked by Legal 500 2015 for its business immigration and immigration human rights work in London and East Midlands and **has been recognised as a top-tier law firm for its asylum and human rights work in Wales.**

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| <ul style="list-style-type: none"> • Applying for asylum • Human Rights Applications • Unaccompanied Minors • Appeals | <ul style="list-style-type: none"> • Advocacy / Upper Tribunal • Judicial Review • Reuniting refugees with their family members |
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Address: Room 11, Swan House, 146-147 St. Helens road. Swansea. SA1 4DE

Tel: 033 3772 0607

EYST: Ethnic Youth Support Team

Organisation which supports BME young people and their families including refugees and asylum seekers.

- Advice, Guidance and Support for Asylum Seekers
- **Case work support for Refugees**
- Volunteers to offer **interpretation, job-search support, advice and guidance.**
- Access to **Computers for Job-search, Benefits Registration,** etc.
- Referral to external agencies; Migrant Help, Asylum Justice etc.

EYST is sometimes able to scan/send documents to [Asylum Justice](#) if an appointment is needed outside of drop-in times, **or if you want [Asylum Justice](#) to go to court with you.**

Address: Ty John Penri - 11 St Helen's Road – Swansea - SA1 4AB

Tel: 01792 466980 **Email:** info@eyst.org.uk **Web:** www.eyst.org.uk/

Food Banks in Swansea

Red Café: Mondays - 1pm to 3pm. 646 Mumbles Road. Mumbles - SA3 4EA

Ty Croeso: Tuesdays - 10am to 12pm. 97 High Street. Clydach - SA6 5LN

St Stephen's Church: Tuesdays - 2:30pm to 4pm. Gelli Street. Port Tennant - SA1 8NF

City Church: Wednesdays - 10am to 12pm. Dyfatty Street. City Centre - SA1 1QQ

Gorseinon Institute: Thursdays - 10am to 12pm. Lime Street. Gorseinon - SA4 4EE

Lifepoint Church: Fridays: 11am to 1pm Fynone Road. SA1 6BT

Further Info: **Tel:** 07815 534095 **Email:** info@swansea.foodbank.org.uk

Gower College Swansea

Offering accredited English language courses, Entry 1 through to Level 2, improving language skills and extending vocabulary, enabling progression onto other courses upon attainment of Level 1 or 2. **Register as soon as possible!**

Address: Llwyn y Bryn, 77 Walter Road, Swansea. SA1 4QA

Tel: 01792 284021 **Email:** **ESOL** m.miller@gcs.ac.uk **ABE** h.slee@gcs.ac.uk

Web: www.gcs.ac.uk/

Hate Crime - Victim Support

Hate Crimes may include:

- Verbal abuse
- Offensive graffiti
- Threatening behaviour/ Assault
- Damage to property
- Cyber bullying
- Abusive texts, emails or phone calls
- Taking money from you.

Help Available:

- Emotional Support
- Practical Support
- Advocacy
- Restorative Justice

Tel: 0300 30 31 982

Web: www.reporhate.victimsupport.org.uk/

Housing Options

Housing Options is the Council's housing advice service.

Refugee Resettlement Caseworker – responsible for providing advice & assistance to refugees who are threatened with homelessness. This especially applies to refugees who have recently received their status and have to move out of NASS accommodation

Address: 17 High Street, Swansea. SA1 1LH **Tel:** 01792 533100

Email: Usha.bimbrah@swansea.gov.uk

Info-Nation

Information, advice and support for 11-25 year olds in Swansea.

The centre is open to anyone between the ages of 11 and 25. This a single place where you can get support and advice on a wide range of subjects.

Address: 47 The Kingsway – Swansea - SA1 5HG

Tel: 01792 484010 **Web:** www.info-nation.org.uk/

Local Area Coordination

Local Area Coordination is a long-term, evidence based approach to supporting people (children and adults) who may be isolated, excluded or who face challenges due to age, disability or mental health difficulties, we work specifically with isolated and vulnerable people in Swansea and welcome introductions to Refugees or Asylum seekers who live in the areas we cover.

We support older people, disabled people, people with mental health problems, and their families and carers to;

- Build their vision for a good life
- Stay strong and connected
- Feel safer and more confident in the future

St. Thomas/Bonymaen: 07471 145352

Gorseinon: 07471 145353

City Centre: 07900 702829

Sketty: 07471 145351

Pontarddulais: 07900 702812

Email: local.areacoordination@swansea.gov.uk

www.swansea.gov.uk/localareacoordination

Matt's Cafe

Matt's Cafe is part of the Real Junk Food (TRJF) Project, a network of national and international cafes (both permanent and pop-ups) with one central objective: **to intercept food waste destined for landfill and use it to feed people who need it, on a pay as you feel basis.** Matt's Cafe is the first registered café on the TRJF network in Swansea.

- Pay as you Feel Café
- Showers
- Laundry room
- Training room
- Purpose built medical consultation room
- Internet and IT access

Matthew's House, High Street, Swansea, SA1 1LW

Tel: 07708 115903

Web: www.matthewshouse.org.uk

Migrant Help

Migrant Help provides a wide range of services across the UK working with the following client groups:

- New asylum claimants and refugees
- EU nationals
- Foreign national prisoners
- Victims of modern day slavery (human trafficking)

*Advice for asylum seekers fortnightly on Tuesdays at [EYST](#) in Swansea

Tel: 01792 457035. **Email:** info@migranthelpuk.org **Web:** www.migranthelp.org

Mind: Women’s Emotional Support Group

Contact for assessment!

PMS, Body image, Self esteem and confidence, Assertiveness, Mindfulness, Relaxation and meditation, Hope and faith, Self compassion, ACT, Media and social networks, Healthy relationships (self, food, others), Food and mood, Negative talk, Feminism, Post-natal issues, Trust issues and Communicating. (to name a few)

Address: 66 St Helen's Road SA1 4BE. **Tel:** 01792 642999. **Web:** www.swanseamind.org.uk

Minority Ethnic Elders Advocacy Project (MEEA)

Helping ethnic minority elders to say what they want, secure their rights, represent their interests and obtain services they need.

What can the MEEA project help clients with?

- | | |
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| <ul style="list-style-type: none"> • Housing • Health • Access to Social Care • Finance and benefits • Social & Leisure Activities • Home Care | <ul style="list-style-type: none"> • Residential Care • Domestic / Elders Abuse • Family Issues • Asylum / Immigration • Language Barriers • Transport |
|--|--|

Tel: 01792 457035 **Email:** rosie@sbrec.org.uk **Web:** www.sbrec.org.uk

Address: Mansel House, 101 Mansel St, Swansea SA1 5UE

Missionaries of Charity

Emergency direct-access accommodation - Men Only.

Referrals: Housing Options or self-referral.

Address: 235 The Strand, Swansea SA1 2AW [\(Map\)](#) **Tel:** 01792 463107

New Mums' Support Group

A support group based in the 360 Clubroom for new and breastfeeding mothers. Our wish is to create a relaxed and sociable group where mothers can breastfeed, chat and troubleshoot with the support from both student midwives and midwives from Swansea University.

Time: Tuesdays 2pm to 4pm **Email:** e.healer@swansea.ac.uk

Address: 360 Café, Swansea seafront, Swansea. SA2 0AY

NLS Solicitors

NLS Solicitors, based in Cardiff, Newport and Swansea are qualified immigration specialists able to provide our clients with expert services, no matter what their Immigration problem. For more information about our services or to arrange an appointment please **contact us**.

Asylum Cases : Fiancé/Spouse Visas : Visit Visas : Student Visas : Entrepreneur/Work Visas : **Appeals** : **Judicial Review Claims** : **Citizenship Applications**

Address: 17 Mansel Street, Swansea, SA1 5SG **Tel:** 0330 22 33 444

Oxfam Book Shop - Castle Street

We offer a wider selection of books than most shops, from modern fiction and leisure interest to more specialist subjects, classics, and rare or collectable books. We also sell a selection of music. Oxfam is part of the sustainable Swansea trail. **Volunteering** with us is a challenging and rewarding experience. We have lots of opportunities and are always on the look-out for passionate people to lend a hand. If you're interested in volunteering, we'd love to hear from you. ([online registration form](#))

Address: 34 Castle Street, Swansea. SA1 1HZ ([map](#)) **Tel:** 01792 654710

Email: castlestreetarts@yahoo.co.uk

Web: www.oxfam.org.uk/shop/local-shops/oxfam-shop-castle-street

Re-Cycle

Re-Cycle was set up as a social enterprise almost 7 years ago to reduce the widespread waste of bikes, keep Swansea supplied with reliable and affordable bikes and to provide training in cycle maintenance.

Volunteer Opportunities (rewarded with a bicycle).

Address: Catherine Street, Swansea, SA1 4NE. **Tel:** 07847 474880

Email: recycleswansea@gmail.com **Web:** www.recyclesouthwales.wordpress.com

Red Cafe Mumbles & Bloom

A meeting place in the community encouraging inclusion, volunteering, holistic learning, sustainable living, development, fairtrade, respect, healthy and strong communities. A place where everyone is valued.

Foodbank: Everyday people in the UK go hungry for reasons ranging from redundancy to receiving an unexpected bill on a low income. The Foodbank provides a minimum of three days emergency food and support to people experiencing crisis in Swansea. **MONDAYS 1PM-3PM**

Women's Group: Refreshments, Crafts and Yoga. Contact 07494563271 for current details

CALL IN ON FRIDAYS: Red Café youth nights are a great place to hang out and catch up with mates. It's a friendly and comfortable venue.

Bloom Project. welcomes and supports asylum seekers and refugees in many ways with friendship based support.

Tel: 07494563271. **Email:** bloomswansea@gmail.com **Web:** www.lindenchurch.com

Rough Edges

Charity Workshop & Man Cave - Volunteer Opportunities

We are actively looking for staff to volunteer with Rough Edges. In particular those with mechanical/woodcraft/engineering backgrounds. Open Weds/Fri/Saturdays. Please contact us by email expressing your interest and provide a contact phone number and add any information you think we might like to know.

Address: 63 Heol Y Gors, Townhill, SWANSEA, SA1 6RY ([Map](#))

Tel: 07817 494044 **Email:** info@rough-edges.org.uk **Web:** www.rough-edges.org.uk

SANDS Cymru

Reducing Drug and Alcohol Harm.

Open Access / Drop in service - Young Persons Service: The Place - Family Service (Hidden Harm / Strengthening Family) - Tenancy Support - Campaigns: i.e Overdose & Naloxone, Mephedrone, Hepatitis, Outreach - Young Offenders Service - Needle Exchange - LINKS (Education, Training and Employment project) - Health Promotion and Awareness Raising.

Address: Mansel Street, Swansea. SA1 5TR **Tel:** 01792 472002

SHELTER Cymru

We provide independent specialist advice, advocacy and legal representation for anyone with housing problems. Last year, our advisers provided face-to-face help for nearly 16,000 people from all over Wales, helping to prevent homelessness in 86 per cent of cases where it was threatened. Meanwhile, more than 100,000 people visited our Advice Online pages for help. Through our campaigning, research and policy work we influence the legislative agenda relating to housing and homelessness in Wales, while our education service aims to prevent homelessness by working with young people and providing detailed teaching and learning resources.

Address: 25 Walter Rd. Swansea. SA1 5NN. **Tel:** 0845 075 5005

SHARE TAWE

OUR AIM: To offer hospitality, in the form of accommodation, meals, welcome and solidarity to **DESTITUTE ASYLUM SEEKERS** in Swansea. We do this through volunteers who offer a room in their home, or who support the scheme in other ways.

We are currently developing other ways of helping destitute asylum seekers.

We have nothing to do with the Home Office or any other Government Agencies.

REFERRALS - CALL INTO: Swansea Asylum Seeker Support - Unity in Diversity - Ethnic Youth Support Team - African Community Centre

Email: share.tawe@gmail.com **Web:** www.swansea.cityofsanctuary.org/share-tawe

SHARP: Swansea Humanitarian Aid Response Project

Focusing on supporting the needy with humanitarian aid and International crisis relief: Syrian refugee appeal/Greece/France/Austria/Germany/Syria/Turkey/Lebanon **and locally housed refugees**. We also work with local organisations and have started a campaign to help the homeless over the winter and are ready to support anybody in a difficult situation. **Donated items made available to local refugees and asylum seekers.** *VOLUNTEER OPPORTUNITIES

Address: Ebenezer Chapel, Gwalia Crescent, Gorseinon, SA4 4DN.

Email: ruthexell@gmail.com **Tel:** 07816 925166

Facebook: www.facebook.com/groups/1487942441500475

SASS: Swansea Asylum Seekers Support

We organise "**COMMUNITY DROP-INS**" every week **for asylum-seekers and refugees**, other newcomers and residents, families and people on their own. About 150 people come every week for: free refreshments, play for children (with professional playworkers in the Welcome to Play project), English learning and conversation, advice, information, table-tennis, chess and other games, and friendship. We also organise or help organise special events. And we publish refugee literature with Hafan Books.

FRIDAYS: 5:30pm to 7:30pm. Meals. ESOL classes. Support. Befriending. Signposting. Children's Playgroup.

Address: St James church hall, Walter Rd, Uplands, Swansea. SA1 4DG (*behind church and trees*)

SATURDAYS: 2pm to 5pm. Meals. ESOL classes. Support. Befriending. Signposting. Children's Playgroup.

Address: 11 Clarence Terrace, Swansea. SA1 3QT

Tel: 07848 026247 or 07736 408064 **Email:** marilynmilesthomas@gmail.com

Web: www.sbassg.wordpress.com

Swansea Carers Centre

Swansea Carers Centre is a specialist voluntary organisation providing support to carers and former carers across the City & County of Swansea. We support people who care for those with an illness or disability including learning disability, mental health problems, physical disability, dementia and other long term limiting illnesses.

Services: Free holistic therapies and training sessions for carers

Address: 104 Mansel Street, Swansea. SA1 5UE **Tel:** 01792 653344

SCVS: Swansea Council for Voluntary Service

VOLUNTEER OPPORTUNITIES

Swansea Council for Voluntary Service is the umbrella organisation for voluntary activity throughout the City & County of Swansea.

Address: 7 Walter Road, Swansea. SA1 5NF **Tel:** 01792 544000 **Email:** scvs@scvs.org.uk

Swansea City of Sanctuary

Swansea became the UK's second official City of Sanctuary in May 2010. It formally adopted its constitution in February 2012. City of Sanctuary is a national movement committed to building a culture of hospitality and welcome, especially for refugees seeking sanctuary from war and persecution. Swansea has offered a home to people who have lost their homes and families and we wish to celebrate the welcoming attitudes of Swansea people and organisations. **Volunteer Opportunities***

- **Welcome to Swansea Mentors** is a project which aims to provide a warm welcome to asylum seekers and refugees (participants) when they first arrive in Swansea
- **Sanctuary Speakers**: to deliver awareness-raising sessions at various venues
- **Translators**: Supporting people to access services

**All our volunteers are offered induction training, regular supervisions and support, travel expenses and references after you have completed 30 hours of volunteering.*

Address: Voluntary Action Centre. 7 Walter Rd. Swansea. SA1 5NF

Email: swansea@cityofsanctuary.org

Swansea Mosque & Islamic Community Centre

- | | |
|---|---|
| <ul style="list-style-type: none"> • Prayer • Education • Religious advice & counselling • Marriage solemnisation • New Muslim Support | <ul style="list-style-type: none"> • Guided Mosque Tour • Digital Broadband Radio • Funeral Service • Volunteering Opportunities • Food-bank |
|---|---|

Address: 14-15 Saint Helen's Road, Swansea. SA1 4AW. **Tel:** 01792 654535
Email: info@swanseamosque.org **Web:** www.swanseamosque.org

Swansea Trauma Support

Consultancy, training and healing centre. For women affected by various forms of Trauma. STS helps with;

Violence Against Women

- Female Genital Mutilation
- Honour Based Violence
- Forced Marriage
- Trafficking
- Hate-Crime
- PTSD from life-long trauma

Maternal Well-Being

- Birth Trauma
- Obstetric Violence
- Post-Natal Depression
- Stillbirth
- Miscarriage
- PTSD from maternal anxiety

Asylum Seeker and Refugee

- Crisis Intervention
- Application Advocacy
- Creative Focus
- Education Project
- Signing Support System
- PTSD from Persecution

Address: Metropole Chambers, Salubrious Passage, Swansea. SA1 3RT

Telephone: 07941 729121

Email: swanseatrauma@gmail.com **Website:** www.swanseatraumasupport.org.uk

The Phoenix Centre

Community Centre in the Townhill area of Swansea.

Offers; Sports - Library - Advice - Learning - Community - Cafe - Events

Address: Powys Avenue, Townhill, Swansea. SA1 6PH

Tel: 01792 479800

Ty Arian - Solicitors

T.A. Law is a Social Welfare Law Centre based in the heart of Swansea run by solicitors and legal specialists.

Legal Services include:

- Housing Law
- Welfare Benefits Law
- Debt Law
- **Immigration and Asylum Law**
- Housing & Debt Litigation

Address: Suite 40 – 44, Orchard Business Centre, 9 Orchard Street, Swansea. SA1 5AS

Tel: 01792 485100 **Web:** www.talaw.org.uk/

Unity in Diversity

Community Drop-in. Providing Food, Support and Learning opportunities **to asylum seekers and refugees** in the Swansea area. IELTS/ESOL classes. Support. Meals. Training Opportunities. Signposting. *Volunteering Opportunities*.

Drop-in Sessions: Tuesdays & Thursdays - 4pm to 8pm

Unity in Diversity FC: Contact us for up-to-date training schedule and locations.

Address: The United Reformed Church. Caepistyll St, Swansea. SA1 2BE

Tel: 07944 523256 **Email:** unityswansea@gmail.com **Web:** www.uidswansea.com

VHS Project - Voices Have Spoken

- Deliver one-to-one advice, guidance and support to BME and non-BME wider communities through outreach work in Swansea and Neath & Port Talbot.
- Provide advocacy, advice and support to challenge, report, pursue and tackle hate crime incidents and discrimination on the basis of individual's race, religion and disability
- Develop partnerships with community, voluntary and statutory sector organisations and agencies and private employers and businesses to achieve the above and contribute to improved community cohesion.
- Organise events to raise awareness and enhance confidence amongst communities and individuals to report hate crime incidents.

Address: Mansel House, 101 Mansel St, Swansea SA1 5UE

Tel: 01792 457035 **Email:** www.sbrec.org.uk/contact-us/write-to-us/

The Welsh Refugee Council

- Refugee Move-on Support to people who have been granted refugee status or other forms of leave to remain within the asylum system.
- Legal advice and assistance to women seeking asylum.
- A play support programme for families with young children that help children deal with the trauma of fleeing from persecution.
- Speaking out to ensure policy and practice meet the needs of asylum seekers and refugees, promote their rights and challenge discrimination.
- Education and Training support
- Other Services: Hardship support, partnership drop in services, conversation groups, photography project, food bank, and destitution

Address: 49 Walter Rd, Swansea. SA1 5PW **Tel:** 01792 630180

Email: info@welshrefugeecouncil.org.uk **Web:** www.welshrefugeecouncil.org.uk

Zac's Place

[Breakfast Provision for those Sleeping Rough - Monday and Friday Mornings](#)

An important gateway for accessing hostel spaces and supported accommodation

Address: Gospel Hall, George Street. Swansea - SA1 4DQ

Email: exousiatrust@zacsplace.org **Web:** www.zacsplace.org

Detention Centres AND Support Groups

Bridgend Custody Suite: People who are detained by the home office in Swansea/South Wales are taken here initially. Enquiries can be made by telephone. **Tel:** 01656 679505
Address: Queens Road North, Bridgend Industrial estate, Bridgend. CF31 3RT

IRC visiting hours vary – call first. You must **book at least 1 day in advance** and bring **photo ID (passport or driving licence) and utility bill showing your name and address.**
 There's often a **free bus service** from nearby bus/train stations.

BROOK HOUSE: Perimeter Road, Gatwick Airport. RH6 0PQ – Tel: 01293 566 559
[Detention Action](#) (Detention Support Group)
Freephone: 0800 587 2096 Email: admin@detentionaction.org.uk

CAMPSFIELD HOUSE: Langford Lane, Kidlington, Oxon. OX5 1RE **Tel:** 01865 233 600
[AVID Visitor Group](#) (Detention Support Group)
Tel: 0207 281 0533 Email: enquiries@aviddetention.org.uk

COLNBROOK: Harmondsworth - West Drayton - Middlesex. UB7 0FX **Tel:** 020 86075200
[Detention Action](#) (Detention Support Group) **Freephone: 0800 587 2096**

DOVER: The Citadel, Western Heights, Dover Kent. CT17 9DR **Tel:** 01304 246 400
[AVID Visitor Group](#) (Detention Support Group) **Tel: 0207 281 0533**

DUNGAVEL HOUSE: Strathaven, South Lanarkshire. ML10 6RF **Tel:** 01698 395 000
[AVID Visitor Group](#) (Detention Support Group) **Tel: 0207 281 0533**

HARMONDSWORTH: Colnbrook-by-pass, West Drayton, Middlesex. UB7 0HB **Tel:** 020 8283 3850
[AVID Visitor Group](#) (Detention Support Group) **Tel: 0207 281 0533**

HASLAR: 2 Dolphin Way, Gosport, Hampshire. PO12 2AW. **Tel:** 02392 604 000
[AVID Visitor Group](#) (Detention Support Group) **Tel: 0207 281 0533**

LARNE HOUSE: 2 Hope Street, Larne, Antrim. BT40 1UR **Tel:** 028 2826 2070
[AVID Visitor Group](#) (Detention Support Group) **Tel: 0207 281 0533**

MORTON HALL: Swinderby, Lincolnshire. LN6 9PT **Tel:** 01522 666 819
[AVID Visitor Group](#) (Detention Support Group) **Tel: 0207 281 0533**

PENNINE HOUSE: Rm 1506-1510, Terminal 2, Manchester Airport. M90 4AG. Tel: 0161 489 5702
[AVID Visitor Group](#) (Detention Support Group) **Tel: 0207 281 0533**

THE VERNE: Portland, Dorset. DT5 1EQ. **Tel:** 01305 825000
[AVID Visitor Group](#) (Detention Support Group) **Tel: 0207 281 0533**

YARL'S WOOD: Thurleigh Road, Clapham, Bedfordshire. MK41 6HL. **Tel:** 01234 821 000
[AVID Visitor Group](#) (Detention Support Group) **Tel: 0207 281 0533**